

*Notice to Users* is a process used by the Federal Emergency Management Agency (FEMA) to correct any critical errors to the Flood Insurance Rate Map (FIRM) panels, DFIRM (Digital FIRM) Database, and Flood Insurance Study (FIS) text that are discovered after the final effective deliverables were already mailed out to the communities by the Map Service Center (MSC). A typical *Notice to Users* will include a cover letter describing the corrections along with a request to replace the data (e.g. FIRM panels, FIS pages, DFIRM database) that was previously provided with the new copies. The new data will be mailed out by the MSC on a CD/DVD for digital products, such as the DFIRM database and FIRM panel images, and as paper copies for FIRM panels and FIS text pages. Please note that the CD/DVDs and paper copies are usually mailed out separately.

Sample *Notice to Users* have included corrections to BFE/Depth labels, Vertical Datum conversions, and Special Flood Hazard Areas flood zone labels.